

**FSA-441C**  
(12-07-10)**U.S. DEPARTMENT OF AGRICULTURE**  
Farm Service Agency**APFO SERVICE QUALITY SURVEY**

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Aerial Photography Field Office  
2222 W 2300 S  
Salt Lake City, Utah  
USA  
84119-2020  
Phone: 801-844-2922  
Fax: 801-956-3653  
<http://www.apfo.usda.gov>

**Dear Valued Customer:**

As part of our ongoing effort to improve our service, I invite you to participate in this Service Quality Survey.

We hope your recent experience has been a good one, but whether your opinion is positive or negative, we'd like to hear from you. ***Your opinion is extremely important to us.***

If it would be more appropriate for another person to complete this survey, please pass it along to them. Responses can be submitted on site in the counter box, faxed to (801) 956-3641 (Attention: Customer Service Supervisor), online (preferred method) at <http://www.surveymonkey.com/s.asp?u=767433225540>, or you may complete, save, and email this form directly to [apfo.sales@slc.usda.gov](mailto:apfo.sales@slc.usda.gov) by visiting <http://www.apfo.usda.gov> and click on "Forms".

Sincerely,

Customer Service Section Supervisor

**COMPLETE SURVEY**

1. The Aerial Imagery Specialist helping me was:

2. Order Number (If available)

3. Email Address

4. As for Customer Service, I am treated with courteous/tactful behavior with timely and accurate products/service in a positive professional manner.

☐

Always

☐

Usually

☐

Seldom

5. Information or Communications are clear, correct, timely and presented in an understandable manner.

☐

Always

☐

Usually

☐

Seldom

6. My time spent researching or requesting help was time well spent as I received the product without requiring revisions.

☐

Always

☐

Usually

☐

Seldom

7. Comments